



Portable Battery Program

Support for Medical Baseline Customers

To help customers through wildfire safety power outages, PG&E's Portable Battery Program (PBP) offers backup batteries to qualifying customers who rely on power for medical needs. This includes customers who depend on medical devices, assistive technology and durable medical equipment.



Community partners

PG&E partners with community-based organizations and other vendors to provide customers with portable batteries and refrigeration for medication.

Our program partners reach out to eligible customers to find the best battery available for their specific needs.

See if you qualify

You may qualify if you are a **Medical Baseline** or **Self-Identified Vulnerable** customer who relies on either:

- ✓ A medical device
- ✓ Assistive technology
- ✓ Durable medical equipment

Additionally, you must have experienced either one or more Public Safety Power Shutoff since 2022. Or, three or more outages on a circuit protected by Enhanced Powerline Safety Settings since 2024.



If a portable battery isn't right for your needs, or if you don't qualify, you can apply for the Disability Disaster Access & Resources Program at pge.com/ddar.



To learn more about our Portable Battery Program, visit pge.com/portablebattery.

How it works

- 1 For pre-qualified customers, no action is needed. PG&E program partners will reach out directly to **conduct assessments**.
- 2 **The appropriate portable battery is matched** to the power needs of the customer's critical medical device(s).
- 3 **Battery is delivered** to the customer.



Portable Battery Program Resource Partners

ORGANIZATION	COUNTIES SERVED	CONTACT INFORMATION
Central Coast Energy Services	Marin, Monterey, San Benito, San Francisco, San Mateo, Santa Clara, Santa Cruz	Website: energyservices.org/psps Phone: 800-564-4012 Email: PSPS@EnergyServices.org
Community Resource Project	Yuba	Website: communityresourceproject.org Phone: 833-232-3355
North Coast Energy Services	Lake, Mendocino, Napa, Solano, Sonoma, Yolo	Website: nces.org Phone: 707-463-0303 Email: outreach@nces.org
Redwood Community Action Agency	Humboldt	Website: rcaa.org Phone: 707-269-2016 Email: mguzman@rcaa.org
Richard Heath and Associates	Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, El Dorado, Fresno, Glenn, Kern, Kings, Lassen, Madera, Mariposa, Nevada, Placer, Plumas, San Joaquin, San Luis Obispo, Santa Barbara, Shasta, Sierra, Siskiyou, Stanislaus, Tehama, Trinity, Tulare, Tuolumne	Website: pgebatteryprogram.com Phone: 559-214-1190 Email: pgebatteryprogram@rhainc.com



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